

WARREN COUNTY COLLECTOR

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Dear Lender,

We are very excited to have partnered with Autoagent to handle all our real estate tax collection process for bulk payers like you. Autoagent specializes in the processing of escrow and bulk tax payments, simplifying the process for you, the payer and us, the Collector.

Autoagent enables us to run the bulk/escrow payment program efficiently and accurately, saving us both: money, energy and man-hours.

Autoagent is completely web-based. There is no need to install any software; go online and sign up on the web at <https://www.autoagent.com>. The registration process is free. Through Autoagent, you will load your property ID list, and have access to the most accurate property tax billing information for all your property tax bills.

How It Works:

Your Property Portfolio: You upload your list of property parcel IDs to Autoagent, and Autoagent will validate your portfolio, instantly, showing you valid parcels for payment, invalids, non-payables and duplicates. It will also show you current balances due, delinquent information and details on each parcel - in REAL TIME.

Payments: Your payment commitment is completed on the Autoagent portal and detailed instructions on how to pay us will be described to you upon completion of the payment commitment. The funds are always sent directly to us.

Reports: Autoagent features several useful free, downloadable reports that can help you reconcile your records and complete your work much easier and faster than ever before.

No Refunds, No Errors: By utilizing Autoagent, your payment is always accurate. Autoagent helps us eliminate over-payments, short-payments, invalid payments and most importantly; **reduces refunds**. This translates into a faster and more efficient process, less workload, and less headaches for both of us.

We are asking that you join Autoagent this year and make all our lives much easier. Sign up on the web at <https://www.autoagent.com>. Autoagent is extremely easy to use. Once you register, they will contact you, introduce you to Autoagent and send you important information concerning your user benefits and provide you with a Payers Reference Guide as well.

We look forward to working with you on Autoagent.

Sincerely,



Julie Schaumborg
Warren County Collector