



Toho Water Authority  
P.O. Box 30527  
Tampa, Florida, 33630-3527  
www.tohowater.com

CURTIS MOORE

Service Address:  
822 BAY ST

Account Number: 002635432-000024300  
Past Due Amount: \$0.00  
Current Charges: \$39.93  
Total Amount Due: \$39.93

Customer Service: (8am - 5pm) 407-944-5000

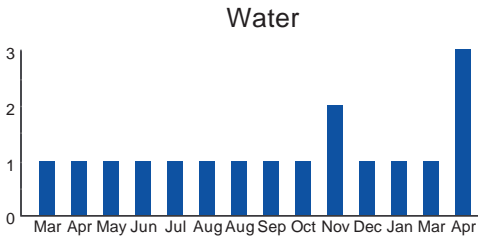
As of October 1, 2023, a new rates schedule will go in effect. To view the new rates, please visit [qrco.de/tohorates](http://qrco.de/tohorates).

Meter Number	Number of Days	Previous Meter Reading		Current Meter Reading		Water Usage
		Date	Reading	Date	Reading	
72376467	31	03/01/2024	424	04/01/2024	427	3

Previous Balance \$27.32  
Payment - Thank You \$-27.32  
**Balance Forward \$0.00**

**Current Transaction(s)**  
Water Base Charge \$6.87  
Water Usage \$3.47  
Wastewater Base Charge \$17.07  
Wastewater Usage \$11.69  
City of Kissimmee Utility Tax (8%) \$0.83  
**Current Transaction Total \$39.93**

**Total Amount Due \$39.93**



Please return this portion with your payment - Do not send cash through the mail.



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Account Number 002635432-000024300  
**Past due balances are subject to immediate interruption of service.**

Past Due Due Now	Current Charges		Total Amount Due
	Amount Due by 04/29/24	Late Charge after 04/29/24	
\$0.00	\$39.93	\$5.00	\$39.93

Please Remit to

**TOHO WATER AUTHORITY**  
PO BOX 30527  
TAMPA, FL 33630-3527



CURTIS MOORE  
822 BAY ST  
KISSIMMEE FL 34744-4502

0026354320000243000000039934



## Ways to pay

### ON OUR WEBSITE

www.tohowater.com

#### Payment Source

eCheck, Credit/Debit Cards

#### Fees

Free for eCheck and Credit/Debit\*

\*Using one-time payment option will incur convenience fees:

\$1.25 for every \$100.00 for credit/debit cards.

### BY PHONE

Call 407-944-5000 for our automated payment system

#### Payment Source

eCheck, Credit/Debit Cards

#### Fees

Free for eCheck

\$1.25 for every \$100.00 for credit/debit cards

### BY MAIL

Please remit your check or money order in advance of your due date to avoid late fees. Penalties are assessed on all accounts if payment is not received by the due date.

#### Please remit your payment to:

Toho Water Authority  
PO Box 30527  
Tampa, FL 33630-3527

#### Payment Source

Check or Money Order

### SELECT PAYMENT LOCATIONS

Amscot and MoneyGram participating locations  
(Walmart, CVS, 7-Eleven and Ace Cash Express)

#### Payment Source

Cash

#### Fees

\$1.25

## eBills

Go paperless by creating an online payment account on  
www.tohowater.com.

**EMERGENCIES** - For water or sewer related emergencies  
call our customer service call center at **407-944-5000**.

## Can't pay your bill?

If you are unable to pay your water bill, please call us before your bill goes past due and ask us about our Payment Assistance options. Call us at 407-944-5000 or scan the QR code below.

## Disconnection for nonpayment

Accounts that become delinquent will be assessed a \$50 fee and are subject to possible interruption of water services. Customers must notify our call center at 407-944-5000 that the account has been paid in full.

### RECONNECTION SCHEDULE

#### WEEKDAYS

**Before 2 p.m.** - Payments made before 2 p.m. will be connected the same day with no additional fee.

**After 2 p.m.** - Payment made after 2 p.m. to 7 p.m. will incur an additional fee of **\$25** for premium same day reconnection. If the \$25 premium fee is declined, services will be reconnected on the next business day.

#### WEEKENDS AND HOLIDAYS (\$25 Premium Reconnect Fee)

Any reconnection of services that occur on a weekend or holiday will incur an additional \$25 premium reconnect fee. If the \$25 premium fee is declined, services will be reconnected the next business day.

**Same day reconnection** - All payments must be made before 2 p.m. Payments after 2 p.m. services will be restored the following day.

**Payments after 2 p.m. Sundays/holidays** - Services will be restored next business day without \$25 premium reconnect fee.

## Meter tampering

Metering tampering is prohibited by Florida State Law and incurs a \$300 fine for the first offense and a \$500 fine for the second offense. Only Toho Water Authority representatives are permitted to access meters.

## Payment Assistance

Life happens and along with it sometimes we experience financial strains. Toho has two programs to help customers. Payment extension requests gives you more time to pay your bill with no added fees. Our Toho Assistance Program (TAP) offers financial assistance to qualifying customers. Scan the QR code to apply.



## Plumbing Concerns?

If you have a water, backflow or sewer concern please contact Toho before calling a plumber. We can evaluate if the service of a plumber is necessary. If a plumber is contacted first, Toho will not assume responsibility for any incurred costs. Call us at 407-944-5000 or email customerservice@tohowater.com.

