



View and Pay your Bill Online
 At www.bwsc.org/my-account
 Activation Code ANH2N4AR

For Pay-by-Phone
 (844) 470-5881

For Questions Call Customer Service
 (617) 989-7800

ACCOUNT SUMMARY			
Account Number	1196349	Previous Total	\$0.00
Customer	JASON SAVAGE 4 SEWALL ST ROXBURY, MA 02120-2907	Payments Received	\$0.00
Previous Bill Date	05/13/2024	Open Amount Due	\$0.00
Current Bill Date	06/12/2024	Current Charges	\$0.00
Due Date	07/13/2024	Total	\$0.00
		Please Pay	\$0.00

Payments must be received by 07/13/2024 to avoid delinquency charges.
All past due balances are subject to accrued delinquency charges.
Esta cuenta (bill) es muy importante y puede afectar su servicio de agua.
Por favor traduzcala inmediatamente.

CURRENT TRANSACTIONS		PAYMENTS RECEIVED	
SERVICE CHARGES		TOTAL PAYMENTS RECEIVED	\$0.00
Water	\$0.00		
Sewer	\$0.00		
Stormwater Charge (0 ERU)	\$0.00		
TOTAL SERVICE CHARGES	\$0.00		
TOTAL CURRENT CHARGES	\$0.00		
		OTHER	

SPECIAL MESSAGES

Pet owners, remember to Scoop the Poop. Pick up after your dogs and dispose waste in the trash. Do your part help keep our waterways and beaches clean. If you observe someone dumping into a storm drain report it immediately to BWSC 24/7 call 617-989-7000. BWSC meters are scheduled to be read daily by an automatic meter reading system.

Please provide your account number on all correspondence.

Please return this portion of the bill with your payment.



00119634930000000000

Account Number	Due Date	Please Pay	Amount Paid
1196349	07/13/2024	\$0.00	

MAKE CHECKS PAYABLE TO
BOSTON WATER AND SEWER

Contact Customer Service for Address Change

JASON SAVAGE
 1607 TREMONT ST
 ROXBURY CROSSING, MA 02120-1615

BOSTON WATER AND SEWER COMMISSION
 P.O. BOX 55466
 BOSTON, MA 02205-5466



Failure to pay the past due balance may result in any and all appropriate legal action.

CONSUMPTION SHOWN IN CUBIC FEET (CF)
1 CF = 7.481 Gallons (GAL)

CURRENT CONSUMPTION			CONSUMPTION HISTORY			
Water Service			Reading Date	Consumption	Reading Date	Consumption
Meter Number	Reading Date	Reading	05/28/2024	0	10/26/2023	0
D196349000	04/28/2024	0 Estimate	04/28/2024	0	09/26/2023	0
	05/28/2024	0 Estimate	03/26/2024	0	08/28/2023	0
----- Usage -----			02/27/2024	0	07/27/2023	0
Current Service Period (30 Days)		0 CF	01/29/2024	0	06/28/2023	0
		0 GAL	12/27/2023	0	05/30/2023	0
			11/29/2023	0	04/27/2023	0

SERVICE MAY BE TERMINATED IF PAST DUE AMOUNT REMAINS UNPAID (Combined Water, Sewer & Stormwater Accounts)

LIENS MAY ATTACH TO PROPERTIES IF PAST DUE AMOUNTS REMAIN UNPAID (Stormwater Only Accounts)

Boston Water and Sewer Commission (BWSC) | Customer Service

Website: www.bwsc.org | Phone: (617) 989-7800 | Offices & Mailing Address: 980 Harrison Ave. Boston, MA 02119

Right to Water Service During Serious Illness

Please call BWSC. Within seven (7) days of the call, your physician or the Public Health Commission must forward to BWSC a written certificate explaining the medical condition. You must also fill out BWSC's Certificate of Financial Hardship and return within seven (7) days. The Certificate of Financial Hardship form is available on our website and at our offices. You may seek assistance by calling or visiting BWSC Customer Service offices.

Payment Plans

If you cannot pay your bill in full, you may work out a payment plan with BWSC. You may seek assistance by calling or visiting BWSC Customer Service offices.

Right to Service for Senior Citizens

If you reside at the premises, all residents in your house or building are 65 years of age or older, and a financial hardship exists, your water service may not be terminated for failure to pay a past due bill. You may seek assistance by calling or visiting BWSC Customer Service offices.

Discounts for Senior Citizens and the Disabled

Homeowners 65 years of age and older or fully disabled homeowners, living in structures with one to four dwelling units are eligible for a discount on their water bills for that structure and property. The discount of 30% is applied to water, sewer and stormwater charges. The Discount Application form is available on our website and at our offices. You may seek assistance by calling or visiting BWSC Customer Service offices.

Stormwater Only Bills

Stormwater Only accounts will receive bills issued twelve times per year based upon the impervious area for your property. The Commission will routinely update the impervious areas for properties and parcels located within the City of Boston.

Right to Dispute Your Bill

To dispute a bill, you must contact BWSC Customer Service within 30 days of the billing date. BWSC will notify you in writing of the result of its review and your right to request an informal conference.

If you need any assistance in filing a dispute, wish to request a hearing, or receive further information, call or visit BWSC Customer Service offices.

For a more detailed statement of your rights, you may consult a copy of the Billing, Termination and Appeals (BT&A) Regulations on our website or at BWSC Customer Service offices.

Rates

Water and sewer rate schedules and stormwater charges schedules are published on our website. These rates are established by a vote of BWSC's Board of Commissioners following a public hearing. Approximately two thirds of the total rate charges are used to pay the Massachusetts Water Resources Authority (MWRA) and the costs of its federally mandated environmental projects.

A DELINQUENCY CHARGE WILL BE ADDED FOR ANY AMOUNT NOT PAID WITHIN THE DUE DATE. THAT CHARGE IS CALCULATED AT THE DAILY RATE OF .03836% (NOMINAL ANNUAL PERCENTAGE RATE OF 14%).

Estimated Bills

Water, sewer and stormwater bills are issued twelve times per year. If an actual meter read is not obtained for water and sewer charges, an estimated read will be based on your usage history. Your monthly bill will indicate an estimated meter read. Any variance due to an estimated read will be corrected when an actual meter read is obtained.

June 12, 2024

JASON SAVAGE
1607 TREMONT ST
ROXBURY CROSSING, MA 02120-1615

Premises Address 4 SEWALL ST , ROXBURY, MA 02120-2907
Account Number 1196349
Ward Number 10
Meter Number D196349000

Dear JASON SAVAGE:

RE: ESTIMATED BILL LETTER

The Boston Water and Sewer Commission (BWSC) has been unable to obtain a reading from your meter. As a result, your bill has been estimated.

To prevent an overcharge or unexpected "catch up" bill, please contact the Customer Service Department to schedule a convenient date to install, replace, or repair the water meter or automated meter reading device.

There is no charge for this service.

Thank you for assisting our efforts to improve service to you.

Sincerely,

Anita Harris

Anita Harris
Manager of Customer Service

Customer Service Department
(617) 989-7800