



Reading Area Water Authority
1801 Kutztown Road
Reading PA 19604

**READING AREA WATER AUTHORITY (RAWA)
UTILITY BILLING**
www.ReadingAreaWater.com

Bill Pay On Line: www.readingareawater.com
Bill Pay by Phone: (855) 497-1087
Water Questions: (610) 406-6300
Email Questions: Info@readingareawater.com
Water Emergencies: (484) 459-6113
Sewer Emergencies: (610) 655-6300
Curbside Waste Information: (877) 727-3234
Hardship Program: (610) 655-6141

A-01-YHM-DM-02945-27



ALVARADO JOSE &, SHEAFERMANDS
1008 COTTON ST
READING PA 19602-2526



Service Location:
1008 Cotton St

PRIOR PERIOD PAYMENTS	106.17CR
PRIOR BILL DATE	12/31/23

Account No.	Bill Date	Due Date
1645401	01/31/24	02/29/24

TOTAL ACCOUNT BALANCE	AMOUNT DUE NOW
2,857.14	2,857.14

WATER USAGE 12/06/23 - 01/09/24	18.37
WATER CUSTOMER CHARGE	18.60
OTHER WATER CHARGES	.00
WATER TOTAL	36.97
SEWER USAGE	7.16
SEWER CUSTOMER CHARGE	31.29
SEWER TOTAL	38.45
TRASH AND CLEAN CITY	24.03
RECYCLE	5.15
TRASH, CLEAN CITY AND RECYCLE SERVICES	29.18
WATER PENALTY	3.81
SEWER PENALTY	4.00
TRASH, CLEAN CITY AND RECYCLE PENALTY	2.83
TOTAL CURRENT CHARGES	115.24
TOTAL PAST DUE AMOUNT	2,415.95
METER RECONNECT FEE	.00
COLLECTION FEES	325.95

IMPORTANT INFORMATION

Important Lead Pipe Questionnaire to be completed on our website (<https://www.readingareawater.com>). Sign on today and complete the survey.

GENERAL INFORMATION

If you have questions about the bill, please call RAWA before the bill's due date. Customer Service is available from Monday - Friday, 7:30 am to 4:00 pm. Additional Information regarding your account is located on the reverse side of this Utility bill.

**RATES AND CHARGES AFFILIATED WITH WATER ARE SET BY RAWA
RATES AND CHARGES AFFILIATED WITH SEWER, TRASH, CLEAN CITY AND RECYCLE ARE SET BY THE CITY OF READING**

ANY COLLECTION FEE AMOUNT SHOWN IS THE AMOUNT AS OF THE DATE OF THIS BILL, AND MAY BE HIGHER OR LOWER IF ADDITIONAL CHARGES HAVE BEEN ADDED OR FEES HAVE BEEN PAID SINCE THAT DATE

AT COLLECTIONS

YOUR ACCOUNT HAS BEEN TURNED OVER TO COLLECTIONS. CONTACT ARCADIA RECOVERY BUREAU LLC AT (610) 455-4115 WITH ANY COLLECTIONS RELATED QUESTIONS AND TO RESOLVE YOUR COLLECTIONS ACCOUNT BALANCE.

RETURN THIS PORTION WITH PAYMENT

Make Check(s) Payable to Reading Area Water Authority - Do Not Fold

Service Location:
1008 Cotton St

ALVARADO JOSE &, SHEAFERMANDS
1008 COTTON ST
READING PA 19602-2526

ACCOUNT NO.	1645401
DUE DATE	02/29/24
TOTAL ACCOUNT BALANCE	2,857.14
AMOUNT NOW DUE	2,857.14



ARCADIA RECOVERY BUREAU LLC
PO BOX 6768
READING PA 19610-0768

Amount Enclosed: _____

00164540190002531192 0000011524 99

METER #	METER SIZE	PREVIOUS READ	CURRENT READ	GALLONS	READ PERIOD	ESTIMATED
NE59834	0.62	3728550	3756045	2750	12/06/23 - 01/09/24	

PAYMENT INFORMATION

RAWA offers 4 convenient ways to pay your Utility Bill. Mail your payment using the enclosed envelope. Pay on line for no additional cost by signing on to www.readingareawater.com. Pay with Cash at any MoneyGram location. Locations can be found by going to www.moneygram.com or a list of locations can be provided upon request. Pay by phone at (855) 497-1087. If you have a question concerning any of these payment methods, please call Customer Service at 610-406-6300 or email at info@readingareawater.com.

The date received will be considered the date of payment. Receipt is not valid until your check has cleared, even if mailed envelope is stamped prior to the due date.

All payments shall be applied to costs of collections and then to oldest outstanding bill.

If water service is terminated for non-payment, a service charge of \$112.00 will be required to have service restored.

Water will not be terminated for non-payment of trash, clean city and/or recycle. If you are notified that your water service is going to be terminated and you believe your water and sewer charges are paid in full, please contact RAWA Customer Service.

Failure to receive your monthly bill does not relinquish responsibility for payment nor waive the customer of paying a penalty.

Estimated Bills: If you see a "Y" under the Estimated section of this bill, this means "YES" your water/sewer bill is being estimated for this month.

A Twenty-five dollar (\$25.00) charge will be added to your account for insufficient funds (NSF).

A Penalty fee of 10% will be assessed only on the WATER, SEWER, TRASH, CLEAN CITY and RECYCLE SERVICE TOTALS portion of this bill if payment is not received within 60 days of the due date.

If RAWA engages a collection agency or an attorney to collect a delinquent account, the customer will be responsible for paying all costs of collection, including collection commission (15%), court costs and reasonable attorney fees.

Property owners, not tenants or other occupants, are responsible to pay this bill.

EXPLANATION OF TERMS

WATER USAGE - Water charge based on the amount of gallons of water used during the Read Period

WATER CUSTOMER CHARGE - Monthly fixed charge that offsets fixed costs of RAWA to lease, maintain and operate the Water System, the largest components of which are RAWA's lease payments to the City of Reading and the principal and interest payments on money borrowed for capital improvements and additions to the Water System.

OTHER WATER CHARGES - Other charges that are not previously mentioned. Includes, but is not limited to: Illegal Turn On Fee, Lien Fee, NSF Charge

SEWER USAGE - Sewer charge based on the amount of gallons of water used during the Read Period

SEWER CUSTOMER CHARGE - Monthly fixed charge that offsets costs for billing, meter reading, equipment, service sewer line, system maintenance, and debt service.

TRASH AND CLEAN CITY - Monthly fixed charge for clean city services such as litter and illegal dumping abatement and removal of trash from public spaces. If the City of Reading is the hauler, this also includes monthly fixed charge for trash service.

RECYCLE - Monthly fixed charge for recycling service

WATER PENALTY - Amount charged (10%) to an outstanding Water amount over 60 days past due

SEWER PENALTY - Amount charged (10%) to an outstanding Sewer amount over 60 days past due

TRASH, CLEAN CITY AND RECYCLE PENALTY - Amount charged (10%) to an outstanding Trash, Clean City and Recycle amount over 60 days past due

TOTAL CURRENT CHARGES - Charges for this current Read Period

TOTAL PAST DUE AMOUNT - Amount due that was not paid by the previous due date(s) excluding amounts referred to a collection agency

METER RECONNECT FEE - Fixed fee of \$560.00 to replace a missing, damaged or tampered meter

COLLECTION FEES - The amount added to any balance sent to collections

TOTAL ACCOUNT BALANCE - Total of all charges due, excluding amounts referred to a collection agency



UTILITY BILLING

PAST DUE NOTICE

DATE: 02/07/24

ACCOUNT NUMBER: 1645401

SERVICE ADDRESS: 1008 Cotton St

ACCOUNT BALANCE: \$2,857.14

**WATER SERVICE TO YOUR ADDRESS IS IN JEOPARDY
TO AVOID PENALTIES AND COLLECTION FEES
PLEASE MAKE A PAYMENT TODAY IN ACCORDANCE
WITH THE INSTRUCTIONS FOUND ON YOUR BILL**

PAY ONLINE AT WWW.READINGAREAWATER.COM

**IF YOU HAVE ANY QUESTIONS ABOUT YOUR BALANCE, PLEASE CALL RAWA
CUSTOMER SERVICE AT 610-406-6300 MONDAY - FRIDAY, 7:30AM - 4:00PM**

**NEED HELP PAYING YOUR BILL?
CALL 610-406-6300 TO DISCUSS PAYMENT OPTIONS**

